

Quality Policy

Issue: 1.3
Date Implemented: February 2022

Accepted by:
Name: Kyri Anastasi
Title: CEO

Change/Review Notes:

Date of Issue/Review	Issue:	Revision No:	Details of Revision
Feb 22	1	0	Annual review: <ul style="list-style-type: none"> • updated ISO 9001 reference to 'current version' • amendment record inserted. • Template design updated
Oct 22	1	1	Annual review: <ul style="list-style-type: none"> • No changes
5 Jan 23	1	2	Annual Review: <ul style="list-style-type: none"> • Title Added in
22 Feb 23	1	3	CFO changed to CEO

Quality Policy

The business objective of Circle UK Group Ltd (CUKG) is to provide Building Contractors, Engineers, Security Guards, Dog Handlers and Mobile Patrols and Cleaning Operatives. These services are provided in strict compliance with the client's specifications.

The policies for CUKG to meet this business objective are reviewed as the company's performance and customer requirements develop.

A documented Quality Management System has been developed and will be maintained and comply with the requirements of BS EN ISO 9001 current version, Building Regulations, CHAS and with the Security Industry Authority (SIA) Approved Contractor Scheme (ACS). Compliance with the requirements of these standards ensures that the objective of CUKG is achieved, maintained, and improved continually.

All employees and contractors of CUKG are aware of the Company's Mission Statement, their own responsibilities, and the need for them to make a commitment to the provision of a quality service in order that the business objective is achieved and improved continually.

The top management of CUKG will make appropriate resources available in the form of personnel, equipment, and facilities, to ensure that the required standards of service provision are achieved and maintained throughout the range of services provided by the Company.

All complaints are investigated thoroughly, and corrective action is taken to eliminate the cause of the complaint to avoid a recurrence of the same or similar problem in the future.

Copies of the Company's Mission Statement are distributed to all employees and contractors of CUKG.

The top management of CUKG endorse this objective and request that all Company employees and contractors comply with the requirements of all appropriate British Standards and nationally accepted Codes of Practice to ensure the attainment of this objective.



COO – Karl Konicz



CEO – Kyri Anastasi